



## CARE & CLEANING

### PERIODIC CLEANING

Your rug improves the room air by binding free-flying dust particles on its surface. In a household where people predominantly do not walk around with shoes, a daily cleaning will not be necessary.

Dust manifests itself on top of the pile and can be easily vacuumed away. Move the nozzle from left to right along the grain. Use a low power setting (max. 500 watts) and don't use any static or rotating brushes.



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### ANNUAL CLEANING

With time dust manifests itself deeper and deeper into the rug. This dust can be dealt with more effectively on a rug beating bar or on a firmly frozen layer of snow, which binds dust extremely well.

### WET CLEANING

We recommend a 5-10 years cycles. Please contact a company that is specialized in cleaning oriental rugs. The price should be stated per square meter. Consider also costs for transport. We will gladly help you to choose an expert cleaner near you.

**Info:** The rugs are cleaned from dirt and dust therefore a mechanical strain will be necessary which means that the rugs will probably not return to its original state.

#### Rugs made of viscose (ArtSilk, BambooSilk) or Tencel:

Please draw attention to pile material separately as it has special properties. After wet cleaning on the whole the rugs can feel softer, the overall size can increase and the feel (density) of pile decrease. Also, the pile surface can appear more uneven.

#### High-pile rugs (Moos Asia):

As the felted wool would loosen in the water and the rug would lose its shape they should not be cleaned wet. We recommend dry cleaning!

#### Rugs made of silk:

Attention! Silk is a very smooth fiber. If you clean them wet "bleeding" can happen – that means that silk loses red colour and discolours surrounding material.



## EMERGENCY CLEANING

*If liquid leaks on the rug, you should act immediately!*

Vacuum with a Hoover or dab with an absorbing cloth all of the liquid dispersed. Next start treating the affected area with lukewarm water, wool detergent and a white clean cloth. Use little strength when rubbing the spot. First along the grain and if not successful try against the grain. Continue to do so until all foreign colouring disappears. Should you fail, increase the rubbing strength. The spot can darken with the usage of water and stand out from the rest of the rug. Let the treated area dry.

If there is still a mark visible, please contact a specialist rug cleaning company. Ideally the rug should be picked up whilst still wet, so that the spilled area cannot dry out.